1) On Thunderbird, go to Tools > Account Settings



2) Under your account on the new popup, select Server Settings. Please ensure that: The Server Name is set to mail.[domain URL]

Connection security	/ is set to STARTTLS	with normal passwo	ord authentication
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⊿ brendan@ .c	Server Settings
Server Settings Copies & Folders Composition & Addressing Junk Settings	Server Type: IMAP Mail Server Server Name: mail. Port: 143 ♥ Default: 143 User Name: @
Synchronization & Storage Return Receipts Security	Security Settings Connection sec <u>u</u> rity: STARTTLS Authent <u>i</u> cation method: Normal password
Server Settings Copies & Folders Composition & Addressing	Server Settings Image: Check for new messages at startup Image: Check for new messages every 10 Image: minutes
Junk Settings Synchronization & Storage Return Receipts Security	 Allow immediate server notifications when new messages arrive When I delete a message: Move it to this folder: Choose Folder Just mark it as deleted
⊿ Local Folders Junk Settings Disk Space Outgoing Server (SMTP)	 Remove it immediately Advanced
	Clean up (" <u>E</u> xpunge") Inbox on Exit Empty Trash on E <u>x</u> it Message Store <u>T</u> ype: File per folder (mbox)
Account Actions	Local directory: Browse
Account Actions	

3) Go to Outgoing Server (SMTP), then select your account and click Edit

Account Settings				22
Account Settings	Outgoing Server (S When managing your identit as the Outgoing Server (list by selecting "Use Defail brendan@	MTP) Settings ntities you can use a SMTP), or you can ult Server". .com.sg - mail.	a server from this l use the default ser .c	ist by selecting ver from this Add Edit Remove Set Default
△ Local Folders Junk Settings Disk Space Outgoing Server (SMTP)	Details of selected serve Description: Server Name: Port: User Name: Authentication method: Connection Security:	r: brendan@ mail. 465 brendan@ Normal password	.com.sg .com.sg	
			ОК	Cancel

4) On the popup, kindly ensure:

The Server Name is set to mail.[domain URL] Connection security is set to STARTTLS

When complete, select OK, then OK on the Account Settings

SMTP Server	23		
Settings Description:			
Server Name: mail.	.com.sg		
<u>P</u> ort: 58	Port: 587 Default: 587		
Security and Authentica	ation		
Connection security:	STARTTLS 👻		
Authentication method	Normal password 🔹		
User Na <u>m</u> e:	@ .com.sg		
	OK Cancel		