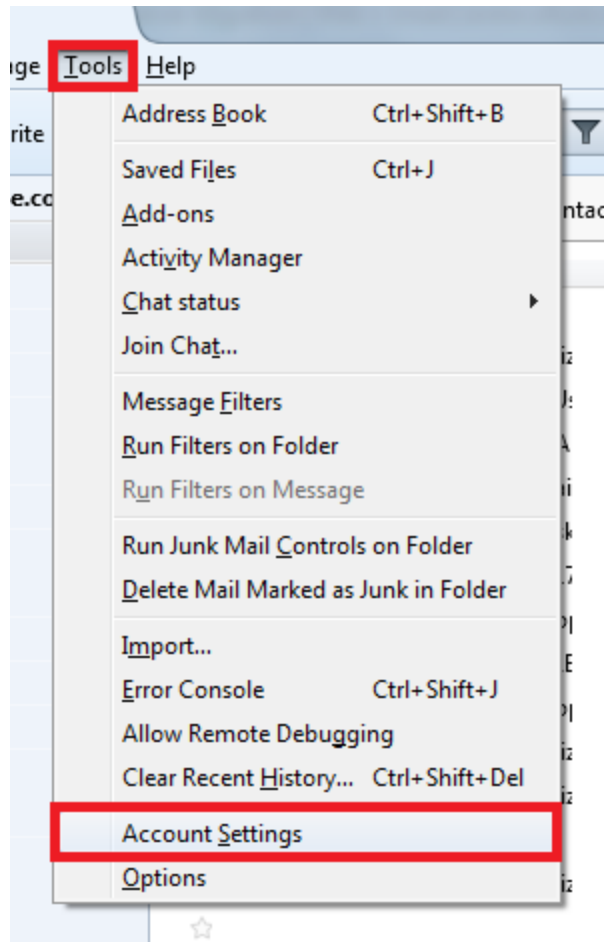
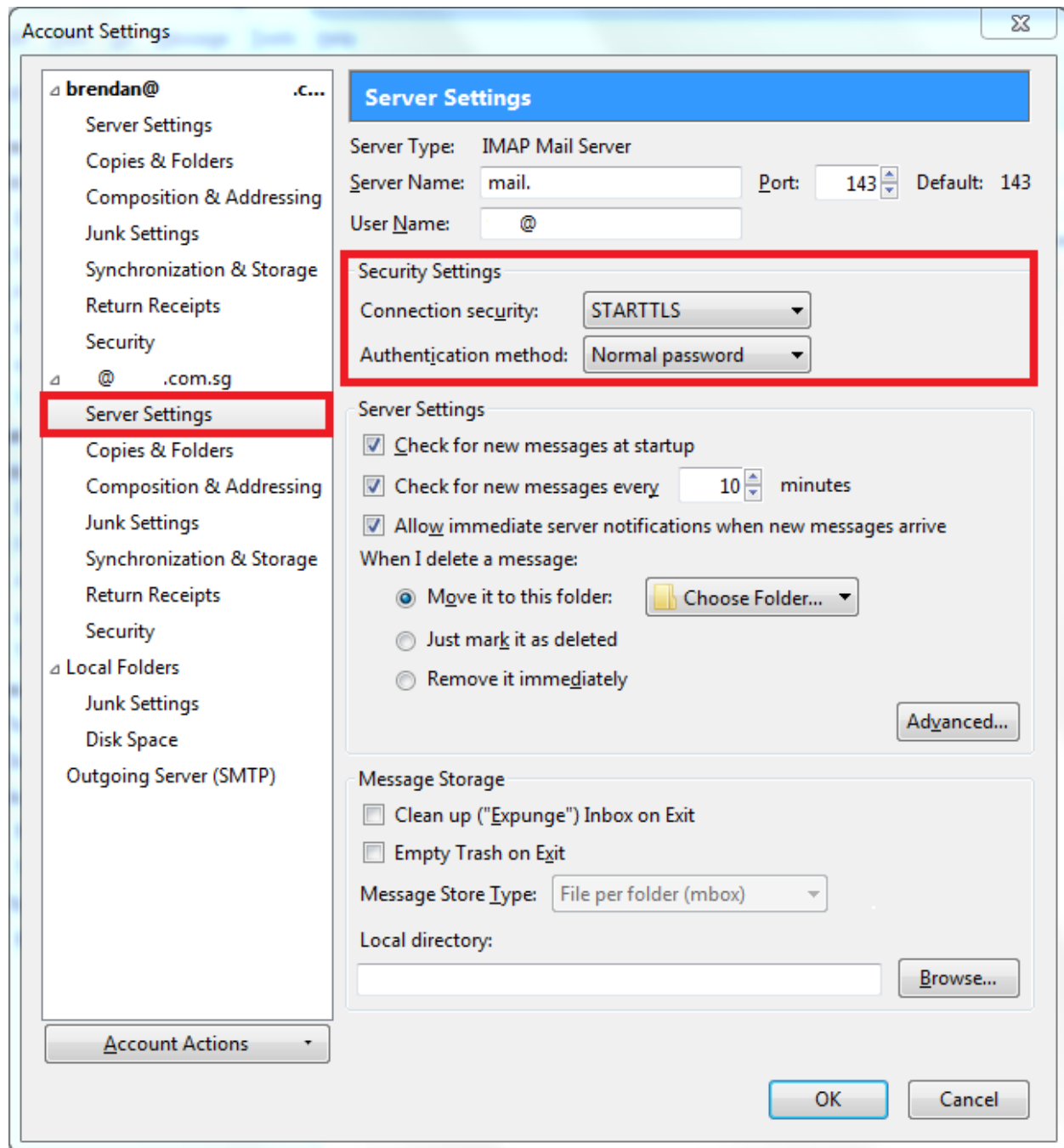


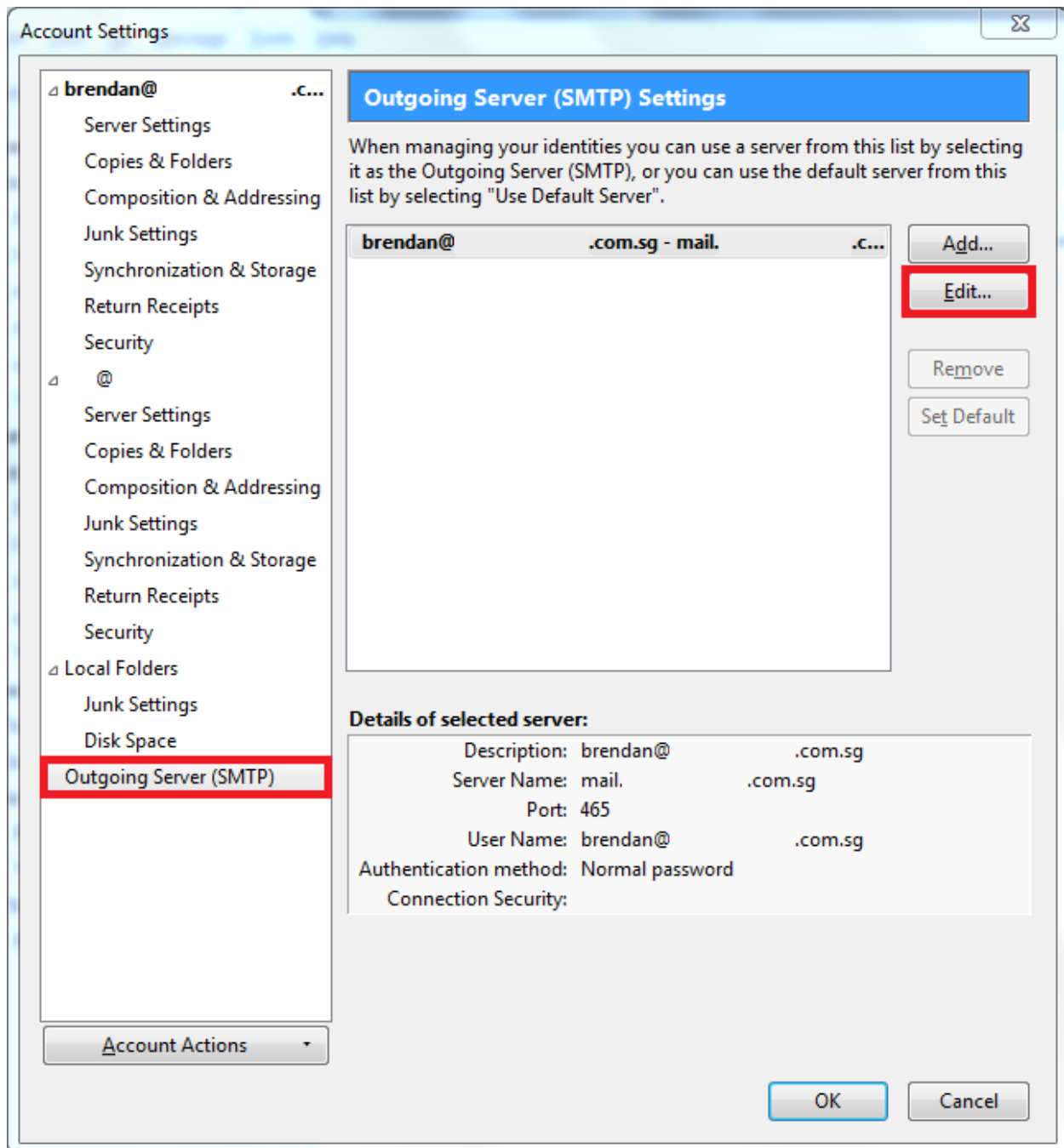
1) On Thunderbird, go to Tools > Account Settings



- 2) Under your account on the new popup, select Server Settings. Please ensure that:
The Server Name is set to mail.[domain URL]
Connection security is set to STARTTLS with normal password authentication



3) Go to Outgoing Server (SMTP), then select your account and click Edit

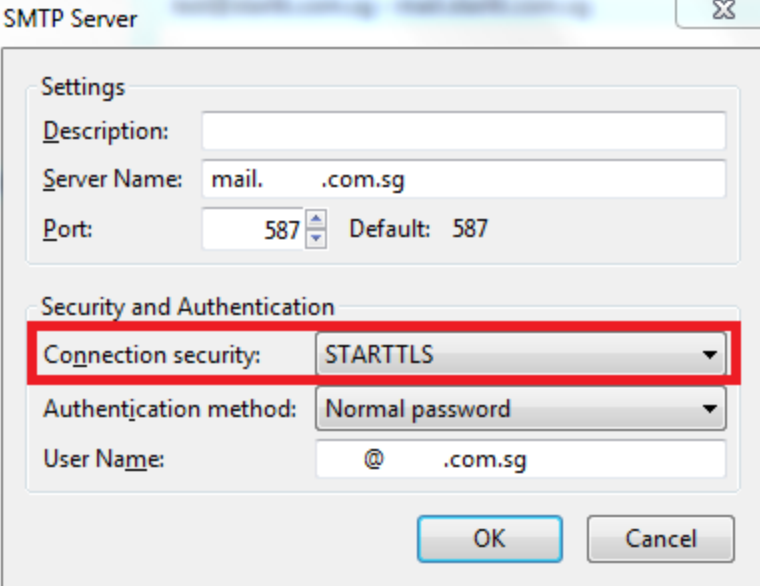


4) On the popup, kindly ensure:

The Server Name is set to mail.[domain URL]

Connection security is set to STARTTLS

When complete, select OK, then OK on the Account Settings



The image shows a dialog box titled "SMTP Server" with a close button in the top right corner. The dialog is divided into two sections: "Settings" and "Security and Authentication".

Settings:

- Description: [Empty text box]
- Server Name: mail. [Empty text box] .com.sg
- Port: 587 [Spinners] Default: 587

Security and Authentication:

- Connection security: STARTTLS (This dropdown is highlighted with a red border)
- Authentication method: Normal password (Dropdown)
- User Name: @ [Empty text box] .com.sg

At the bottom of the dialog are two buttons: "OK" and "Cancel".