



User Guide

Spam Filtering

IWorld Services (Singapore) Pte Ltd

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Solution guide when logging in to Cpanel

This section would teach you how to log in to Cpanel.

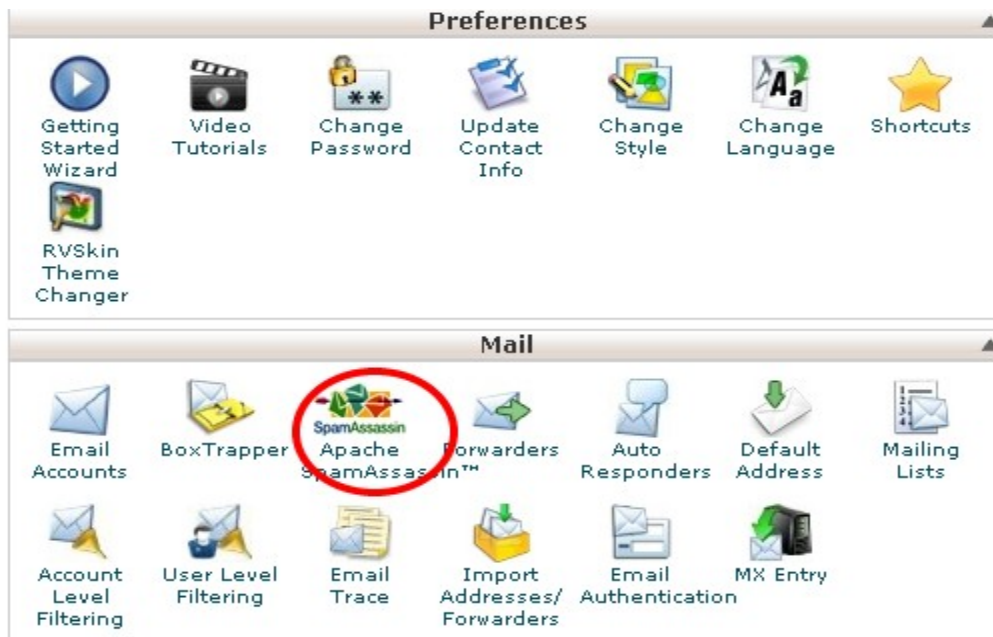
Chapter 1: Introduction

1. Launching and logging in to Cpanel.

To access the Cpanel, Kindly refer to [How-To-Login-To-Cpanel.pdf](#). If you don't have login details, contact the person or organization who is in charge of the Cpanel.

Disabling SpamAssassin and Spams Filters

1. After which, the page will load into the Home Page of your web hosting Control Panel
Eg.



2. Firstly, click on the “SpamAssassin” icon under “Email Management Tools”.
Eg.



3. Next, click on “Disable SpamAssassin”
eg.

HOME HELP LOGOUT

CPANEL 11

Apache SpamAssassin™

Apache SpamAssassin™ is a mail filter to identify spam. It is an intelligent email filter which uses a diverse range of tests to identify unsolicited bulk email, more commonly known as Spam. These tests are applied to email headers and content to classify email using advanced statistical methods. More information is available at spamassassin.apache.org

Apache SpamAssassin™ is currently enabled.

[Disable Apache SpamAssassin™](#)

Filters

Spam Auto-Delete is Disabled

You can automatically delete messages marked as spam. First set the number of hits required before mail is considered spam.

Note: 5 is the default setting. The higher the number, the more conservative the setting.

Score

[Auto-Delete Spam](#)

You may also disable auto-deletion of spam

[Disable Auto-Delete Spam](#)

Spam Box

SpamBox will deliver any emails identified as spam by Apache SpamAssassin™ into a separate mail folder named *spam*. This *spam* folder will fill up and should be emptied regularly.

Spam Box is currently Disabled

[Enable Spam Box](#) [Clear Spam Box](#)

Apache SpamAssassin™ Configuration

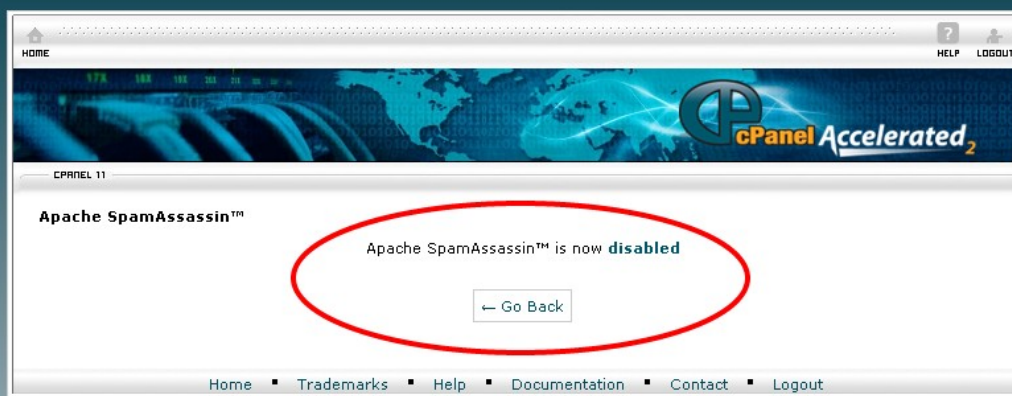
You may also configure the different settings for Apache SpamAssassin™

[Configure Apache SpamAssassin™](#)

Home ▪ Trademarks ▪ Help ▪ Documentation ▪ Contact ▪ Logout

4. The SpamAssassin is DISABLED.

eg.

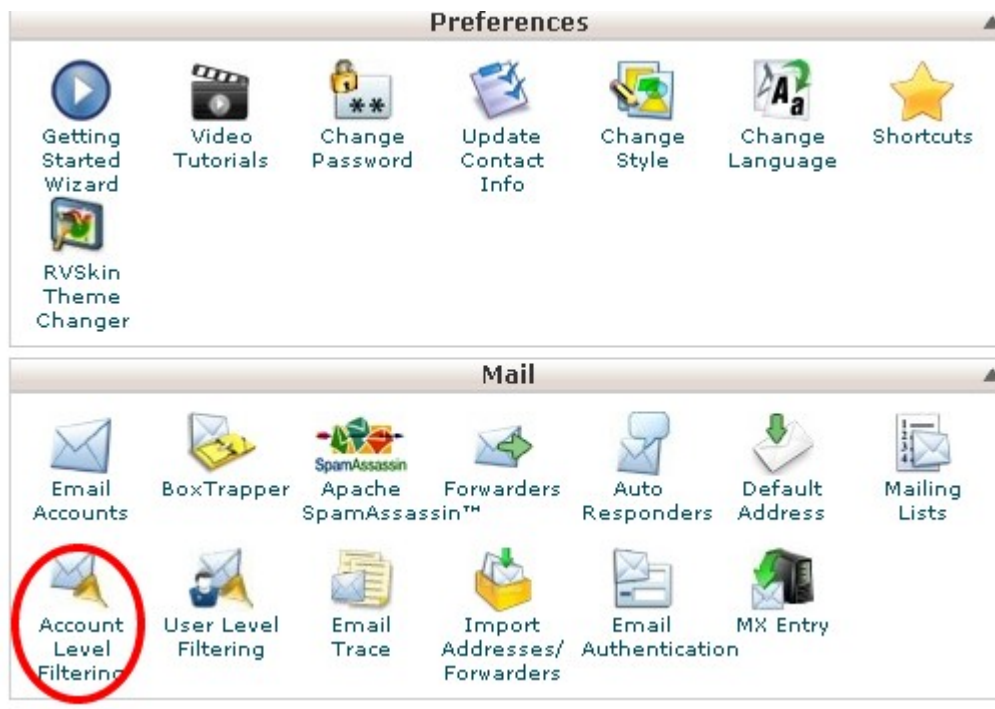


5. Now, go back to the SpamAssassin page by clicking on the “ [Go Back] “
eg.

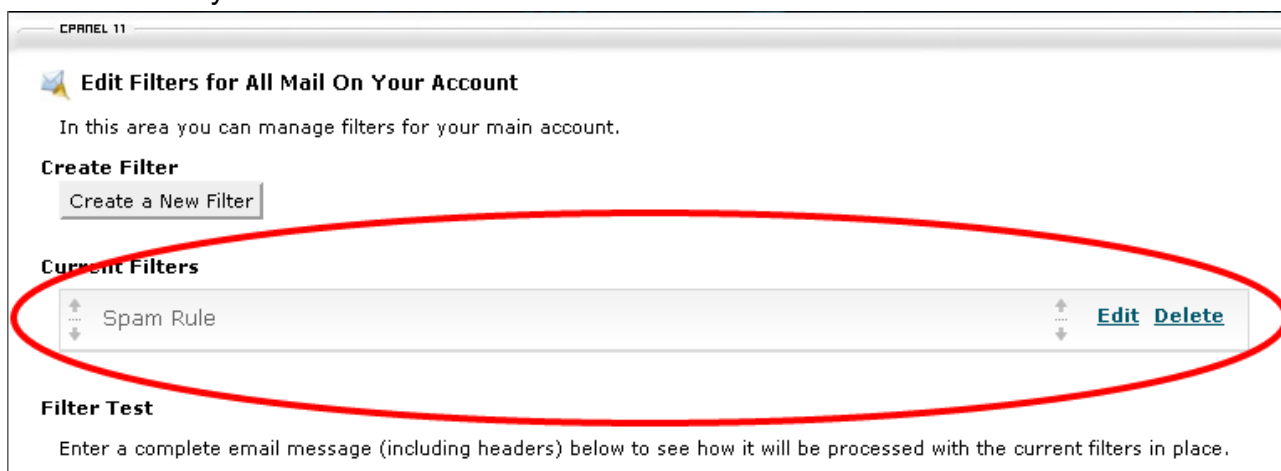
SpamAssassin is now: **Disabled**

[[Go Back](#)]

6. Next, click on the “Account Level Filtering” on the left hand side of the page.
eg.

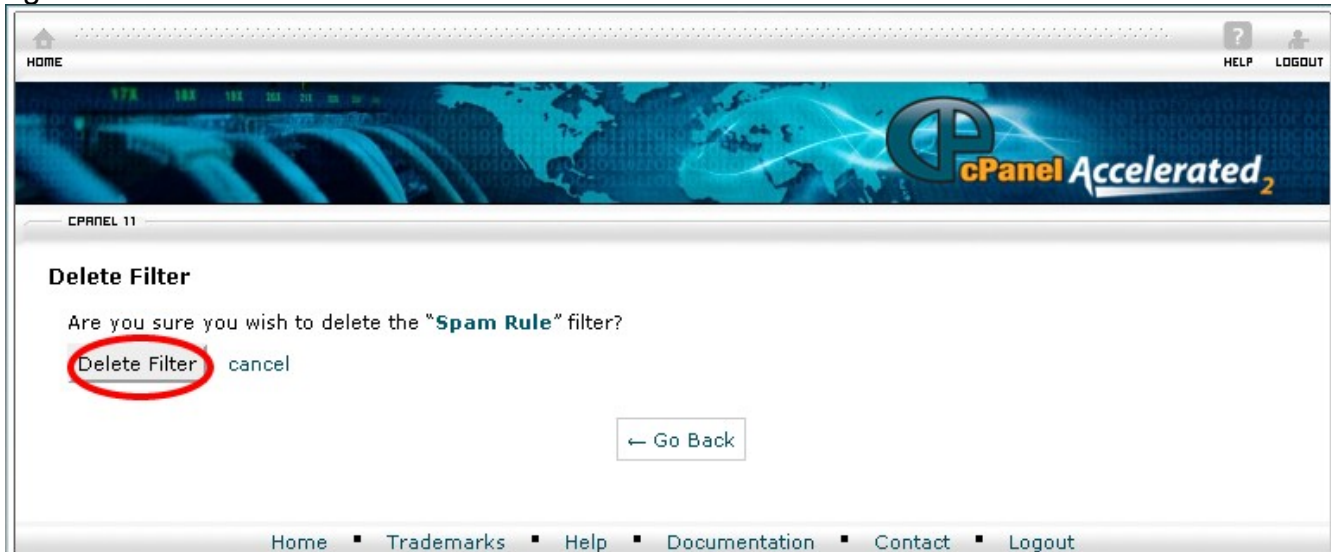


7. It will load into a page like below. After that then click on “Delete” beside the Spam Rules (filter). You need to delete each filter one at the time until left the last filter to delete it all away.

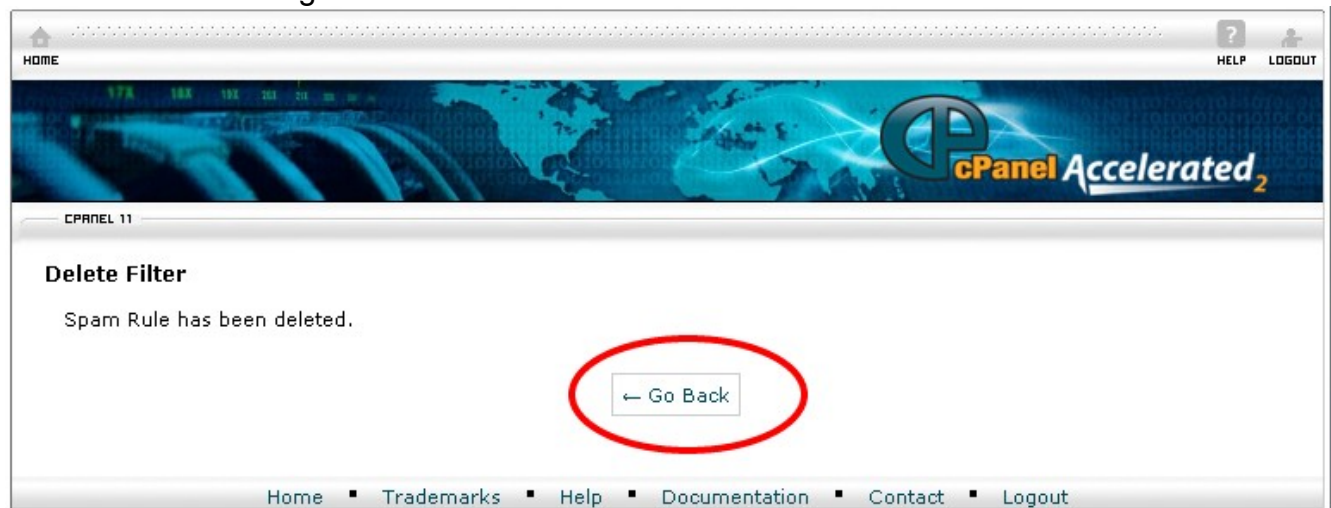


8. Next, confirmation of the respective Spam Rule (filter) to be deleted away by clicking "YES"

eg.

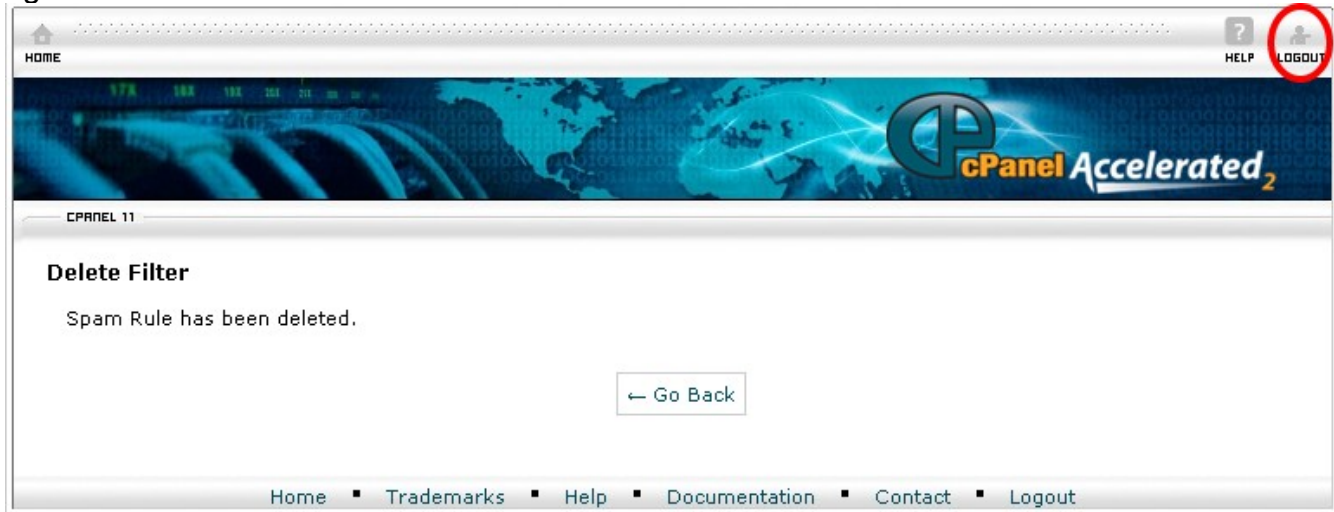


9. The result of the deleted rule (filter) will be shown like this, click go back. Repeat step 11 until all filter is removed.eg.



When all the filters are deleted, you have **SUCCESSFULLY DISABLED THE SPAM FEATURE!**

10. Click “LOGOUT” at the top right hand corner of the page to exit your cpanel eg.



This section would teach you how to log in to Cpanel.

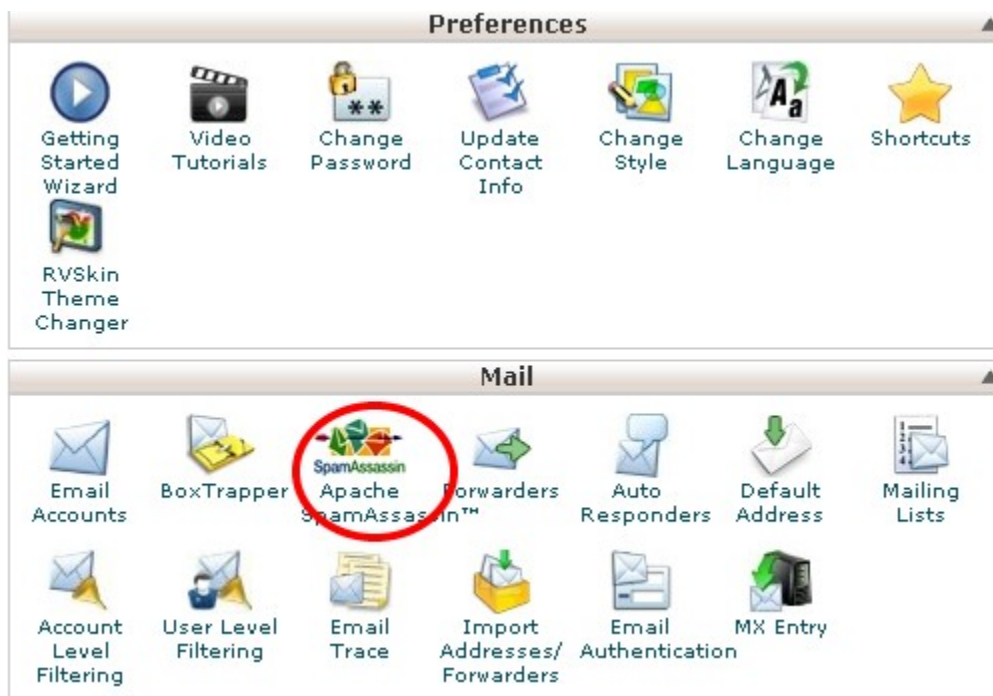
Chapter 1: Introduction

2. Launching and logging in to Cpanel.

To access the Cpanel, Kindly refer to [How-To-Login-To-Cpanel.pdf](#). If you don't have login details, contact the person or organization who is in charge of the Cpanel.

A) Enable SpamAssassin

.After which, the page will load into the Home Page of your web hosting Control Panel
Eg.



2. Firstly, click on the “SpamAssassin” icon under “Email Management Tools”.
Eg.

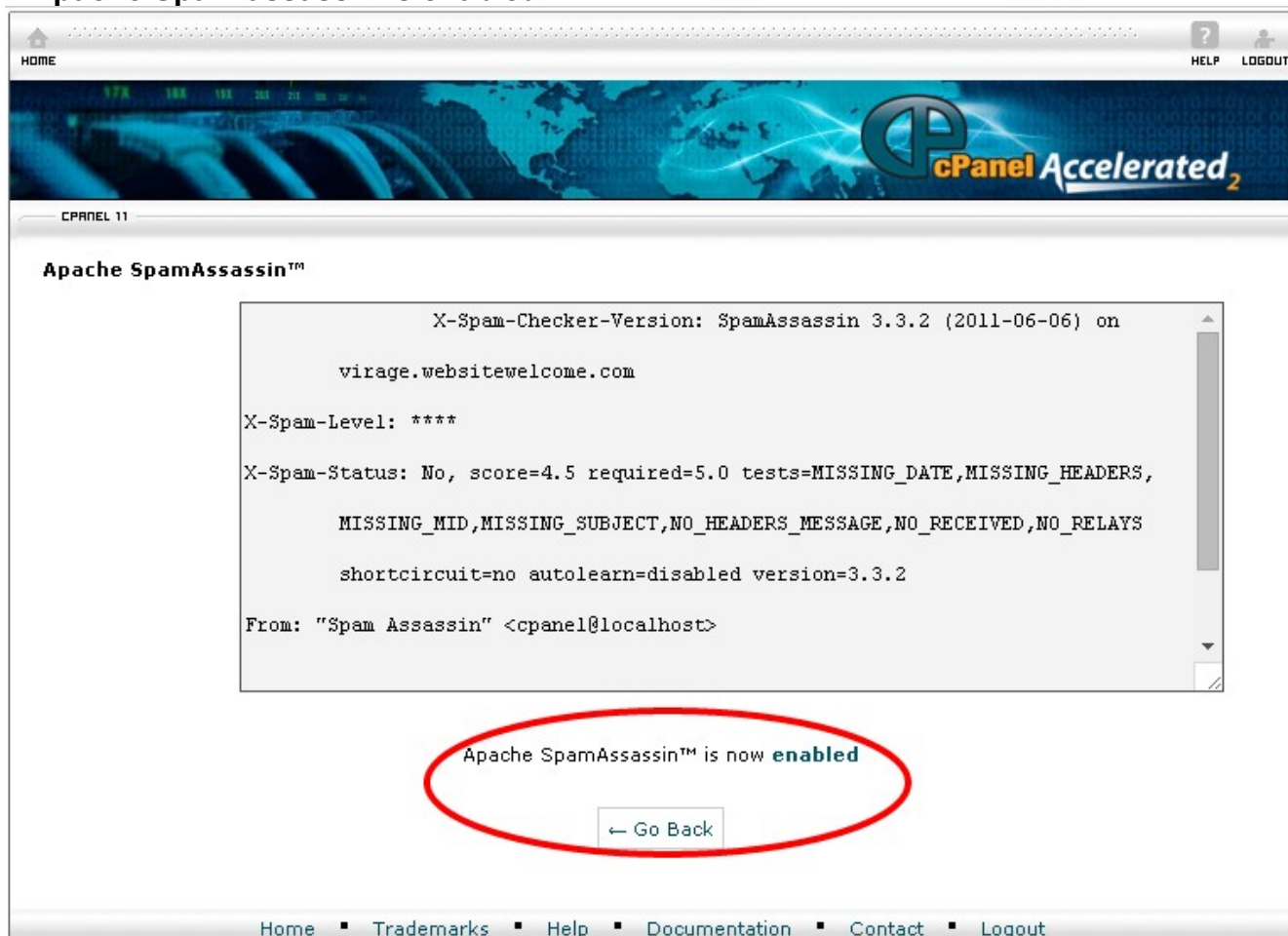


SpamAssassin

3. Next, click on “Disable SpamAssassin”
eg.

A screenshot of the cPanel interface showing the SpamAssassin configuration page. The page has a blue header with the cPanel logo and "Accelerated 2" text. Below the header, the page title is "Apache SpamAssassin™". A paragraph of text describes the service. A red circle highlights the text "Apache SpamAssassin™ is currently disabled." and the "Enable Apache SpamAssassin™" button below it. The page is divided into sections: "Filters" with a "Spam Auto-Delete is Disabled" warning and a "Score" dropdown set to 5; "Spam Box" with a "Spam Box is currently Disabled" warning; and "Apache SpamAssassin™ Configuration". A footer contains navigation links: Home, Trademarks, Help, Documentation, Contact, and Logout.

4. Apache Spam assassin is enabled



The screenshot shows the cPanel interface for 'CPANEL 11'. At the top, there is a navigation bar with 'HOME', 'HELP', and 'LOGOUT' links. Below this is a banner for 'cPanel Accelerated 2'. The main content area is titled 'Apache SpamAssassin™'. It contains a text box with the following output:

```
X-Spam-Checker-Version: SpamAssassin 3.3.2 (2011-06-06) on
virage.websitewelcome.com
X-Spam-Level: ****
X-Spam-Status: No, score=4.5 required=5.0 tests=MISSING_DATE,MISSING_HEADERS,
MISSING_MID,MISSING_SUBJECT,NO_HEADERS_MESSAGE,NO_RECEIVED,NO_RELAYS
shortcircuit=no autolearn=disabled version=3.3.2
From: "Spam Assassin" <cpanel@localhost>
```

Below the text box, the message 'Apache SpamAssassin™ is now **enabled**' is displayed and circled in red. A 'Go Back' button is located below this message. At the bottom of the page, there is a footer with links: Home, Trademarks, Help, Documentation, Contact, and Logout.

Solution guide when logging in to Cpanel

This section would teach you how to log in to Cpanel.

Chapter 1: Introduction

1a. Launching and logging in to Cpanel.

To access the Cpanel, kindly refer to [How-To-Login-To-Cpanel.pdf](#). If you don't have login details, contact the person or organization who is in charge of the Cpanel.

1b. Find and Click Apache SpamAssassin



3. Click “Configure Apache SpamAssassin”

The screenshot shows a web browser window with the URL `www.maytim.net:2082/cpsess5428843813/frontend/x3/mail/spam/spam.html`. The page content is as follows:

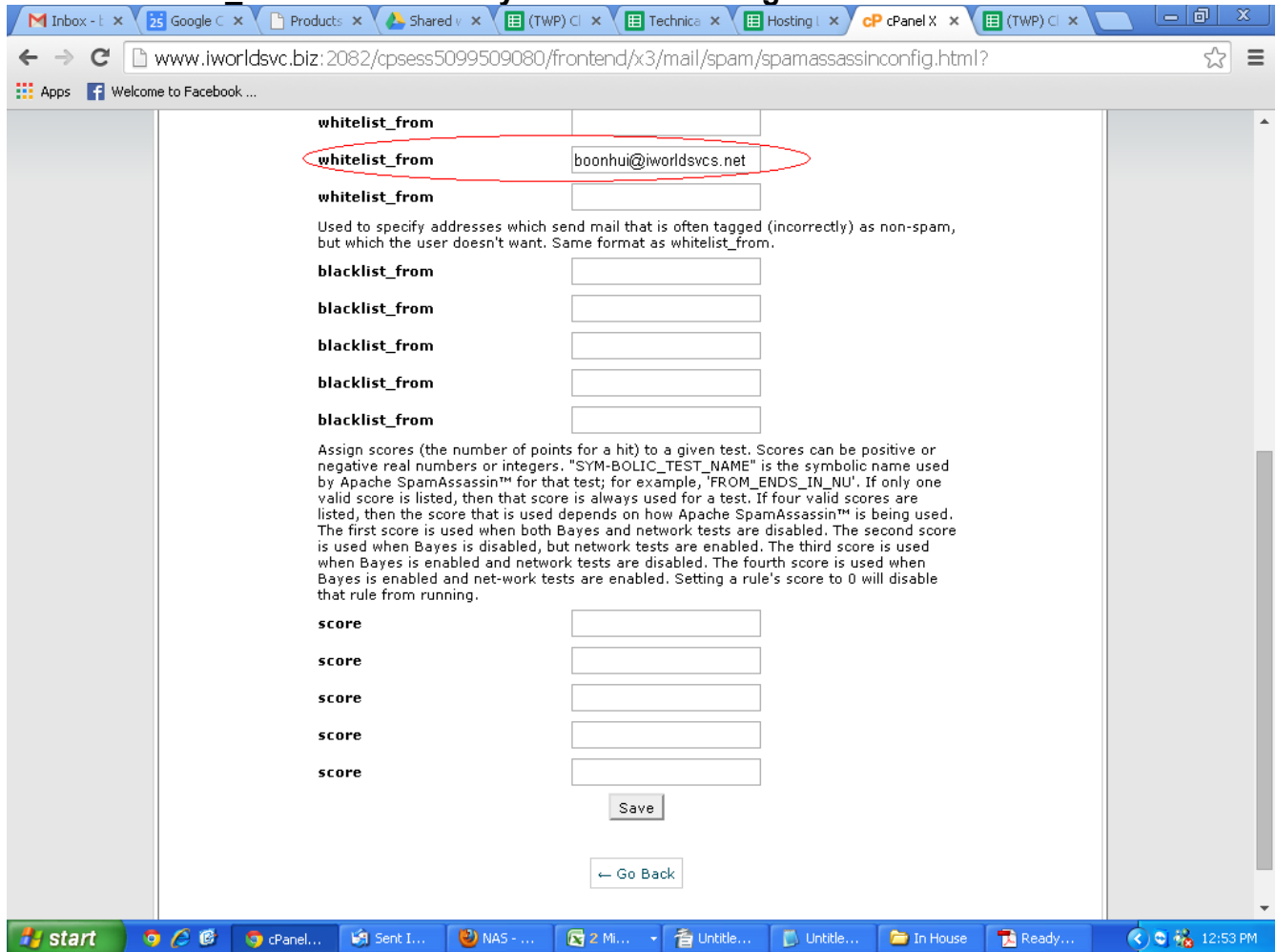
- Apache SpamAssassin™ is currently **enabled**.**
A button labeled "Disable Apache SpamAssassin™" is visible.
- Filters**
 - Spam Auto-Delete is **Disabled****
You can automatically delete messages marked as spam. First set the number of hits required before mail is considered spam.
Note: 5 is the default setting. The higher the number, the more conservative the setting.
Score:
Auto-Delete Spam
 - You may also disable auto-deletion of spam**
A button labeled "Disable Auto-Delete Spam" is visible.
- Spam Box**
SpamBox will deliver any emails identified as spam by Apache SpamAssassin™ into a separate mail folder named *spam*. This *spam* folder will fill up and should be emptied regularly.
Spam Box is currently **Disabled**
Buttons: "Enable Spam Box" and "Clear Spam Box"
- Apache SpamAssassin™ Configuration**
You may ~~also configure the different settings for Apache SpamAssassin™~~
A button labeled "Configure Apache SpamAssassin™" is circled in red.

At the bottom of the page, there is a navigation menu with links: Home, Trademarks, Help, Documentation, Contact, Logout.

The Windows taskbar at the bottom shows the Start button and several open applications: 2 Google..., Sgconnec..., TeamViewer, 2 Notepad, list of all t..., IWorld, and untitled - ... The system clock shows 5:43 PM.

This section would teach you how to Whitelist

4. Whitelist_from is to ensure your email entering to inbox.



The screenshot shows a web browser window with the URL `www.iworldsvcs.biz:2082/cpsess5099509080/frontend/x3/mail/spam/spamassassinconfig.html?`. The page displays the configuration for the `whitelist_from` test. The first instance of `whitelist_from` is highlighted with a red oval and contains the email address `boonhui@iworldsvcs.net`. Below this, there are several empty input fields for `whitelist_from` and `blacklist_from`. A paragraph of text explains the purpose of the `whitelist_from` test: "Used to specify addresses which send mail that is often tagged (incorrectly) as non-spam, but which the user doesn't want. Same format as whitelist_from." Below this, there are five empty input fields for the `score` parameter. At the bottom of the configuration area, there are two buttons: "Save" and "Go Back". The Windows taskbar at the bottom shows the start button and several open applications, including cPanel, Sent I..., NAS, and Untitled... files. The system clock shows 12:53 PM.

5. SAVE

whitelist_from

Used to specify addresses which send mail that is often tagged (incorrectly) as non-spam, but which the user doesn't want. Same format as whitelist_from.

blacklist_from

blacklist_from

blacklist_from

blacklist_from

blacklist_from

Assign scores (the number of points for a hit) to a given test. Scores can be positive or negative real numbers or integers. "SYM-BOLIC_TEST_NAME" is the symbolic name used by Apache SpamAssassin™ for that test; for example, "FROM_ENDS_IN_NU". If only one valid score is listed, then that score is always used for a test. If four valid scores are listed, then the score that is used depends on how Apache SpamAssassin™ is being used. The first score is used when both Bayes and network tests are disabled. The second score is used when Bayes is disabled, but network tests are enabled. The third score is used when Bayes is enabled and network tests are disabled. The fourth score is used when Bayes is enabled and network tests are enabled. Setting a rule's score to 0 will disable that rule from running.

score

score

score

score

score

Save

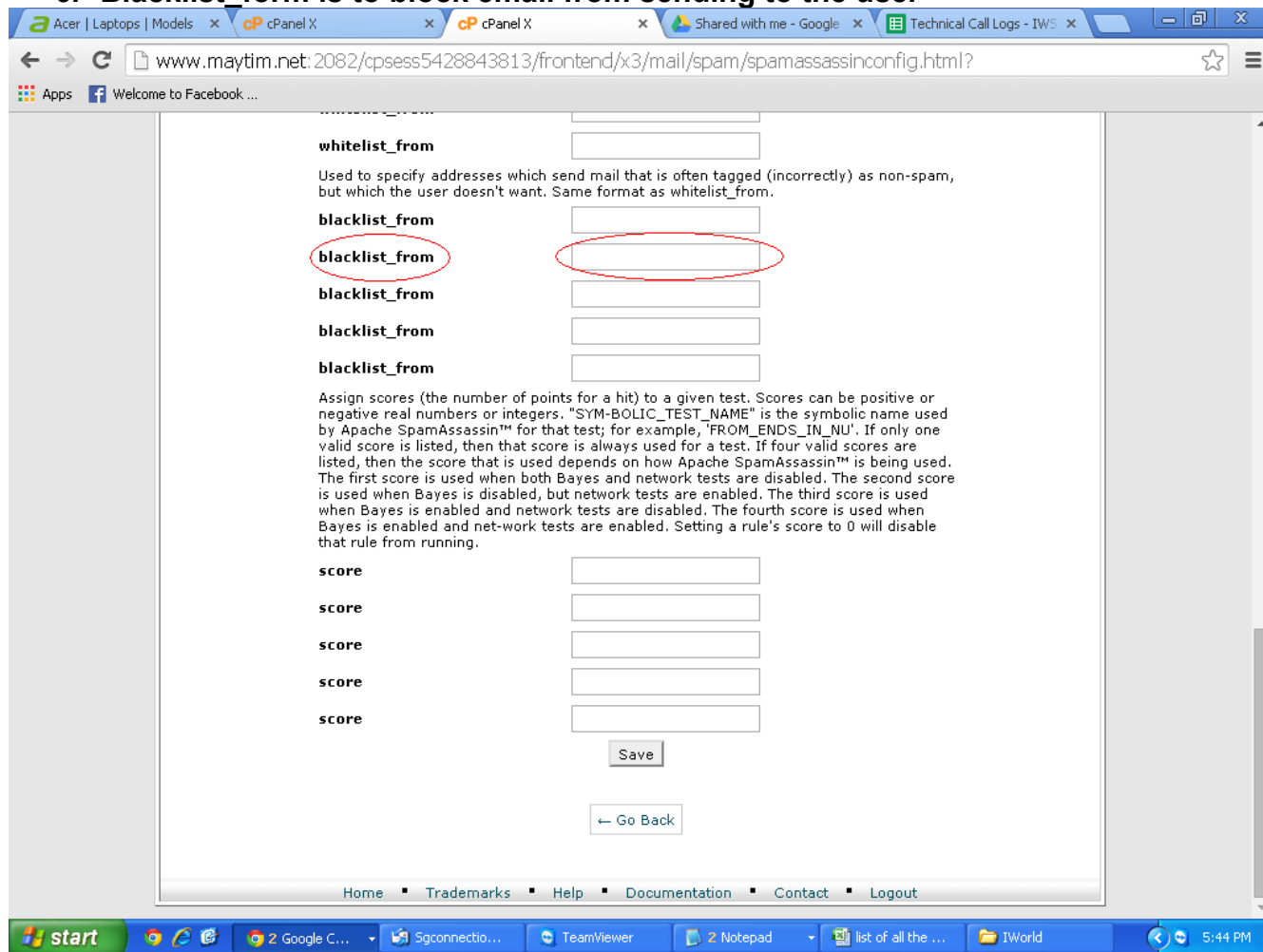
[← Go Back](#)

Home | Trademarks | Help | Documentation | Contact | Logout

start | 2 Google C... | Sgconnectio... | TeamViewer | 2 Notepad | list of all the ... | IWorld | 5:44 PM

This section would teach you how to Blacklist

6. Blacklist form is to block email from sending to the user



The screenshot shows a web browser window with the URL `www.maytim.net:2082/cpsess5428843813/frontend/x3/mail/spam/spamassassinconfig.html?`. The page contains a configuration form for SpamAssassin. The form includes several input fields for `whitelist_from` and `blacklist_from`. The `blacklist_from` field is highlighted with a red oval. Below the input fields, there is a paragraph of text explaining how to assign scores to tests. At the bottom of the form, there are buttons for `Save` and `Go Back`. The browser's taskbar at the bottom shows various open applications and the system clock.

whitelist_from

Used to specify addresses which send mail that is often tagged (incorrectly) as non-spam, but which the user doesn't want. Same format as `whitelist_from`.

blacklist_from

blacklist_from

blacklist_from

blacklist_from

blacklist_from

Assign scores (the number of points for a hit) to a given test. Scores can be positive or negative real numbers or integers. "SYM-BOLIC_TEST_NAME" is the symbolic name used by Apache SpamAssassin™ for that test; for example, "FROM_ENDS_IN_NU". If only one valid score is listed, then that score is always used for a test. If four valid scores are listed, then the score that is used depends on how Apache SpamAssassin™ is being used. The first score is used when both Bayes and network tests are disabled. The second score is used when Bayes is disabled, but network tests are enabled. The third score is used when Bayes is enabled and network tests are disabled. The fourth score is used when Bayes is enabled and net-work tests are enabled. Setting a rule's score to 0 will disable that rule from running.

score

score

score

score

score

Home | Trademarks | Help | Documentation | Contact | Logout

7. Click Save.

whitelist_from

whitelist_from

Used to specify addresses which send mail that is often tagged (incorrectly) as non-spam, but which the user doesn't want. Same format as whitelist_from.

blacklist_from

blacklist_from

blacklist_from

blacklist_from

blacklist_from

Assign scores (the number of points for a hit) to a given test. Scores can be positive or negative real numbers or integers. "SYM-BOLIC_TEST_NAME" is the symbolic name used by Apache SpamAssassin™ for that test; for example, "FROM_ENDS_IN_NU". If only one valid score is listed, then that score is always used for a test. If four valid scores are listed, then the score that is used depends on how Apache SpamAssassin™ is being used. The first score is used when both Bayes and network tests are disabled. The second score is used when Bayes is disabled, but network tests are enabled. The third score is used when Bayes is enabled and network tests are disabled. The fourth score is used when Bayes is enabled and network tests are enabled. Setting a rule's score to 0 will disable that rule from running.

score

score

score

score

score

Save

[← Go Back](#)

Home | Trademarks | Help | Documentation | Contact | Logout

start | 2 Google C... | Sgconnectio... | TeamViewer | 2 Notepad | list of all the ... | IWorld | 5:44 PM