

User Guide

Spam Filtering IWorld Services (Singapore) Pte Ltd

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Solution guide when logging in to Cpanel

This section would teach you how to log in to Cpanel. Chapter 1: Introduction

1. Launching and logging in to Cpanel.

To access the Cpanel, Kindly refer to <u>How-To-Login-To-Cpanel.pdf</u>. If you don't have login details, contact the person or organization who is in charge of the Cpanel.

Disabling SpamAssassin and Spams Filters

1. After which, the page will load into the Home Page of your web hosting Control Panel Eg.

			Preference	95		
Getting Started Wizard Wizard RVSkin Theme Changer	Video Tutorials	Change Password	Update Contact Info	Change Style	Change Language	Shortcuts
			Mail			
Email Accounts	BoxTrapper	SpanAssassin Apache SpamAssas	orwarders	Auto Responders	Default Address	Mailing Lists
			6			
Account Level Filtering	User Level Filtering	Trace	Addresses/ Forwarders	Email Authenticatio	MX Entry on	

2. Firstly, click on the "SpamAssassin" icon under "Email Management Tools". Eg.



3. Next, click on "Disable SpamAssassin"

eg	•
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EPAREL 11	GPanel Accelerated ₂
Apache SpamAssassin™ Apache SpamAssassin™ is a mail filter to identify spam. It is identify unsolicited bulk email, more commonly known as Spa classify email using advanced statistical methods. More inform	an intelligent email filter which uses a diverse range of tests to am. These tests are applied to email headers and content to mation is available at spamassassin.apache.org
Disable Apache SpamAssassin™ Filters Spam Auto-Delete is Disabled You can automatically delete messages marked as spam. First set the number of hits required before mail is considered spam. Note: 5 is the default setting. The higher the number, the more conservative the setting. Score 5 ▼ Auto-Delete Spam	You may also disable auto-deletion of spam Disable Auto-Delete Spam
Spam Box SpamBox will deliver any emails identified as spam folder named spam. This spam folder will fill up and Spam Box is currently Disabled Enable Spam Box Apache SpamAssassin™ Configuration You may also configure the different settings for Ap Configure Apache SpamAssassin™	by Apache SpamAssassin™ into a separate mail should be emptied regularly. Clear Spam Box

4. The SpamAssassin is DISABLED.

eg	
- 0	

Apache SpamAssassin™ Apache SpamAssassin™ is now disabled ← Go Back	Home	REP REP	
← Go Back	CPRNEL 11 Apache SpamAssassin™	Apache SpamAssassin™ is now disabled	2
Home Trademarks Help Documentation Contact Logout	Home	← Go Back • Trademarks • Help • Documentation • Contact • Logout	

5. Now, go back to the SpamAssassin page by clicking on the "[Go Back]" eg.



6. Next, click on the "Account Level Filtering" on the left hand side of the page. eg.



7. It will load into a page like below. After that then click on "Delete" beside the Spam Rules (filter). You need to delete each filter one at the time until left the last filter to delete it all away.

CPAREL 11	
💐 Edit Filters for All Mail On Your Account	
In this area you can manage filters for your main account.	
Create Filter	
Create a New Filter	
Current Filters	
🚊 Spam Rule	🛔 <u>Edit</u> <u>Delete</u>
*	·
Filter Test	
Enter a complete email message (including headers) below to see how it will be proce	essed with the current filters in place.

8. Next, confirmation of the respective Spam Rule (filter) to be deleted away by clicking "YES"

eg.		
	? HELP	
EPAREL 11	ated	2
Delete Filter Are you sure you wish to delete the "Spam Rule" filter? Delete Filter cancel ← Go Back		
Home • Trademarks • Help • Documentation • Contact • Logout		

9. The result of the deleted rule (filter) will be shown like this, click go back. Repeat step 11 until

all filter is removed.eg.

Home	? HELP	
CPRICE 11	rated	2
Delete Filter Spam Rule has been deleted. Go Back		
Home • Trademarks • Help • Documentation • Contact • Logout		

When all the filters are deleted, you have SUCCESSFULLY DISABLED THE SPAM FEATURE!

10. Click "LOGOUT" at the top right hand corner of the page to exit your cpanel eg.

HOME		? HELP	LOGOUT
	17A 18A 19A 20A 19A 19A 19A 19A 19A 19A 19A 19A 19A 19	ited	2
De	renel 11 I lete Filter Spam Rule has been deleted.		
	← Go Back		
	Home • Trademarks • Help • Documentation • Contact • Logout		

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2. Launching and logging in to Cpanel.

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A) Enable SpamAssassin

.After which, the page will load into the Home Page of your web hosting Control Panel Eg.



2. Firstly, click on the "SpamAssassin" icon under "Email Management Tools". Eg.



3. Next, click on "Disable SpamAssassin"

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Purce if Apache SpamAssassin ^{**} is a mail filter to identify spam. It is an intelligent email filter which uses a duerse range of tests to identify useful to identify spam. It is an intelligent email filter which uses a duerse range of tests to identify useful to identify spam. It is an intelligent email filter which uses a duerse range of tests to identify useful to identify spam. It is an intelligent email filter which uses a duerse range of tests to identify useful to identify spam. It is an intelligent email filter which uses a duerse range of tests to identify useful to identify spam. It is an intelligent email filter which uses a duerse range of tests to identify useful advanced tatastical methods. Kere information is available at spamassassin.apache.org Platers Platers Platers Page by an Atto-Polette is Disabled Prove can automatically delete messages marked before mails identified as spam. The higher the information is available at to-deletion of spam Number; the origin conservative the setting: Score 5 Jauto-Delete Spam Spam Box Spam Box Spam Box Deals configure the different settings for Apache SpamAssassin ^{**} into a separate mail iden spam. This apach is premised in the interval previous the state of which will fill up and should be emptied regulary. Deals configure the different settings for Apache SpamAssassin ^{**} Configure Apache SpamAssassin ^{**} Configure Apache SpamAssassin ^{**} Configure Apache SpamAssassin ^{**} Deals Configure the different settings for Apache SpamAssassin ^{**} Deals Configure Apache SpamAssassin ^{***} Deals Configure Apache SpamAssassin ^{***} Deals Configu	нате	
★ Apache SpamAssassin [™] is a mall filter to identify spam. It is an intelligent email filter which uses a diverse range of fests to identify unsolitoted bulk email, more commonly known as Spam. These tests are applied to email headers and content to content or or any email using advanced statistical methods. Where information is available at spamassassin.apache.org Apache SpamAssassin [™] is currently disabled. Indele Apache SpamAssassin [™] is currently disabled. Filters Spam Auto-Delete is Disabled You can automatically delete messages marked before mail is considered spam. Instruction of this required before mails is considered spam. Instruction of the more conservative the setting. Score 5 Auto-Delete Spam Spam Box Instruction of the more conservative the setting. Spam Box Auto-Delete Spam Instruction of the more conservative the setting. Auto-Delete Spam Spam Box Deam Box Clear Spam Box C		GPanel Accelerated ₂
Apache SpannAssassin ¹¹⁴ is a mail filter to identify spann. It is an intelligent annail filter which uses a diverse range of tests to detective unsoldeed bulk email, more commonly known as Spann. These tests are applied to email headers and content to cleassify email using advanced statistical methods. Hore information is available at spannassassin.epacte.org	-wer Apache SpamAssassin™	
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You can automatically delete messages marked as spam. First set the number of hits required before mail is considered spam. Disable Auto-Delete Spam Note: 5 is the default setting. The higher the number, the more conservative the setting. Score 5 Score 5 Image: Spam Box Spam Box Spam Box Spam Box Spam Tolder will fill up and should be emptied regularly. Spam Box is currently Disabled Image: Clear Spam Box Apache Spam Assassin [™] Configuration Clear Spam Box Apache SpamAssassin [™] Configuration You may also configure the different settings for Apache SpamAssassin [™]	Filters Spam Auto-Delete is Disabled	You may also disable auto-deletion of spam
Note: 5 is the default setting. The higher the number, the more conservative the setting. Score 5 Auto-Delete Spam Spam Box Spam Box Spam Box will deliver any emails identified as spam by Apache SpamAssassin [™] into a separate mail folder named <i>spam</i> . This <i>spam</i> folder will fill up and should be emptied regularly. Spam Box is currently Disabled Enable Spam Box Clear Spam Box Clear Spam Box Configure the different settings for Apache SpamAssassin [™] Configure Apache SpamAssassin [™]	You can automatically delete messages marked as spam. First set the number of hits required before mail is considered spam.	Disable Auto-Delete Spam
Score 5 Auto-Delete Spam Spam Box SpamBox will deliver any emails identified as spam by Apache SpamAssassin [™] into a separate mail folder named spam. This spam folder will fill up and should be emptied regularly. Spam Box is currently Disabled Enable Spam Box Clear Spam Box Apache SpamAssassin [™] Configuration You may also configure the different settings for Apache SpamAssassin [™] Configure Apache SpamAssassin [™]	Note: 5 is the default setting. The higher the number, the more conservative the setting.	
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folder named spam. This spam folder will fill up and should be emptied regularly. Spam Box is currently Disabled Enable Spam Box Apache SpamAssassin™ Configuration You may also configure the different settings for Apache SpamAssassin™ Configure Apache SpamAssassin™	Spam Box SpamBox will deliver any emails identified as spam	n by Apache SpamAssassin™ into a separate mail
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Configure Apache SpamAssassin™	Apache SpamAssassin ^m Configuration	
	Configure Apache SpamAssassin™	pacne spamassassin

4.Apache Spam assassin is enabled

A HOME HELP LOG	зоит
EPAREL 11	000000
Apache SpamAssassin™	
X-Spam-Checker-Version: SpamAssassin 3.3.2 (2011-06-06) on	
virage.websitewelcome.com	
X-Spam-Level: ****	
X-Spam-Status: No, score=4.5 required=5.0 tests=MISSING_DATE,MISSING_HEADERS,	
MISSING_MID, MISSING_SUBJECT, NO_HEADERS_MESSAGE, NO_RECEIVED, NO_RELAYS	
shortcircuit=no autolearn=disabled version=3.3.2	
From: "Spam Assassin" <cpanel@localhost></cpanel@localhost>	
Apache SpamAssassin™ is now enabled ← Go Back	
Home • Trademarks • Help • Documentation • Contact • Logout	_

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1a. Launching and logging in to Cpanel.

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1b. Find and Click Apache SpamAssassin



3. Click "Configure Apache SpamAssassin"

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🔛 Apps 📑 Weld	ome to Fa	cebook				
		Apache SpamAssassin Disable Apache SpamA	™ is currently enabled. ssassin™			
		Filters Spam Auto-Delete is D You can automatically as spam. First set the before mail is conside Note: 5 is the default s number, the more con Score 5 • Auto-Delete Spam	Disabled or delete messages marked number of hits required ored spam. setting. The higher the servative the setting.	You may also disable a Disable Auto-Delete Spa	uto-deletion of spam	
		Spam Box SpamBox will deliver a folder named <i>spam</i> . T Spam Box is currently Enable Spam Box	any emails identified as spa his <i>spam</i> folder will fill up a Disabled	m by Apache SpamAssassin™ nd should be emptied regular	" into a separate mail ly. Clear Spam Box	
		Apache SpamAssassin You may also configur Configure Apache Spar Home	™ Configuration •• the different settings for nAssassin™ • Trademarks • Help •	Apache SpamAssassin™ Documentation ■ Contact	t • Logout	
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This section would teach you how to Whitelist

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🔛 Apps 📑 W	elcome to Facebo	ok								
		wl	hitelist_from							*
		(wi	hitelist_from		boonhui@iv	vorldsvcs.net	>			
		wl	hitelist_from							
		Us bu	ed to specify a t which the use	ddresses which r doesn't want.	send mail that Same format a	is often tagged s whitelist_fron	(incorrectly) a: n.	s non-spam,		
		Ы	acklist_from							
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		As ne by va lis' Th is wh Ba th	sign scores (th gative real nun · Apache Spam. Iid score is liste ted, then the so e first score is used when Bayes an Bayes is en ayes is enabled at rule from rur	e number of po nbers or integen Assassin™ for ti dd, then that so core that is used used when bott res is disabled, l abled and netw and net-work t uning.	ints for a hit) to rs. "SYM-BOLIC hat test; for exiore is always us d depends on hit bayes and net but network tess ork tests are di ests are enable	a given test. S _TEST_NAME" i ample, 'FROM_E ed for a test. I ow Apache Spa work tests are ts are enabled. sabled. The fou d. Setting a rul	cores can be p s the symbolic NDS_IN_NU'. I f four valid scor mAssassin™ is disabled. The s The third score rth score is use s's score to 0 w	ositive or name used if only one res are being used. econd score e is used ed when vill disable		
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4. Whitelist_from is to ensure your email entering to inbox.

5. SAVE

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🔢 Apps 📑 Welcome to Facebo	ook			
				^
	whitelist_from			
	Used to specify addresses whi but which the user doesn't wa	ich send mail that is often tagged (in nt. Same format as whitelist_from. 	correctly) as non-spam,	
	blacklist_from			
	Assign scores (the number of negative real numbers or inte by Apache SpamAssassin™ fo valid score is listed, then that listed, then the score that is u The first score is used when b is used when Bayes is enabled and ne Bayes is enabled and net-wor that rule from running. score score	points for a hit) to a given test. Scor gers. "SYM-BOLIC_TEST_NAME" is th tr that test; for example, 'FROM_END score is always used for a test. If for sed depends on how Apache SpamA: oth Bayes and network tests are dis d, but network tests are enabled. The twork tests are disabled. The fourth k tests are enabled. Setting a rule's :	es can be positive or es symbolic name used S_IN_NU'. If only one ur valid scores are ssasin ^m is being used. abled. The second score e third score is used score is used score is used when score to 0 will disable	
	score			
	score	Save Go Back		
	Home • Trademarks	 Help Documentation Column Column 	ontact • Logout	
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This section would teach you how to Blacklist

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← → C	🗧 🗋 www.ma	aytim.net:2082/cp	sess5428843813/	frontend/x3/n	nail/spam/spa	massassinconfig.ht	ml?	☆ 〓
🔛 Apps 📑	Welcome to Facebo	ok						
E Apps	Welcome to Facebo	ok whitelist Used to s but which blacklist blacklist blacklist blacklist blacklist diacklist blacklist	<pre></pre>	h send mail that t. Same format a content of the second second or second second second second that test; for ex- core is always us ed depends on ho th Bayes and net but network tests work tests are di tests are enable	s often tagged (i s whitelist_from. a given test. Soc TEST_NAME" is mple, 'FROM_EN ed for a test. If f w Apache Spam work tests are di sare enabled. T sabled. The fourt d. Setting a rule's	ncorrectly) as non-span ores can be positive or the symbolic name used DS_IN_NU'. If only one Assassin™ is being used sabled. The second scor sabled. The second scor he third score is used h score is used when s score to 0 will disable	n, 1 1. 12	
		score						
		score						
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6. Blacklist_form is to block email from sending to the user

7. Click Save.

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	whitelist	:_from						
	Used to s but which	pecify addresses whi the user doesn't war	ch send mail that is it. Same format as	; often tagged (inc) whitelist_from.	orrectly) as non-spam,			
	blacklist	_from						
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	Assign sc negative by Apach valid scor listed, the The first : is used w when Bay Bayes is that rule : score score score score	ores (the number of real numbers or intex e SpamAssassin™ foi re is listed, then that in the score that is us score is used when b hen Bayes is disable res is enabled and net enabled and net-work from running.	points for a hit) to pers. "SYM-BOLIC_ r that test; for exain score is always use reid depends on horist the Bayes and network tests twork tests are dis twork tests are dis tests are enabled Save ← Go Bac	a given test. Score TEST_NAME" is the nple, 'FROM_ENDS d for a test. If fou v Apache SpamAs: ork tests are disaled. The abled. The fourth s . Setting a rule's st	<pre>scan be positive or symbolic name used S_IN_NU'. If only one r valid scores are sassin™ is being used. bled. The second score third score is used score is used when core to 0 will disable</pre>			
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